

HAWKE SPORT OPTICS RETURN POLICY

General Returns Policy

Refunds:

Consumer may receive a full refund under the following conditions only:

- New, unused products purchased directly from Hawke Sport Optics (Hawke Sport Optics, Hawke Distributors, Hawke Dealers).
- Return to place of purchase within thirty (30) days from date of purchase.
- Product must remain in and contain all original packaging, manuals and accessories.

All refunds are subject to condition of merchandise received by Hawke Sport Optics and must comply with the return policy.

Returns:

Shipping and Handling Fees: Consumer is responsible for all shipping fees to Hawke Sport Optics. All shipping fees are non-refundable.

Restocking Fees: Items that are used, not in original packaging or otherwise not in new, sellable condition are subject to a minimum fifteen percent (15%) restocking fee.

DO NOT ATTEMPT TO DISASSEMBLE ANY ITEMS. ATTEMPTS TO CHANGE THE FUNCTION OR APPEARANCE OF ANY ITEM YOU PURCHASED FROM US WILL VOID THE WARRANTY AND YOUR RIGHT TO RETURN THE PRODUCT FOR A FULL REFUND.

All exchanges and refunds will be processed within one week from date of receipt of product at our facility.

All returns must include with the product:

- Your invoice with the product and reason for your return (**exchange, refund, warranty repair**).
- A clearly written note explaining the nature of the problem including your name, address and telephone number.

Warranty Repairs and Non-Warranty Repairs:

- All Hawke products carry a lifetime warranty; with the exception of lasers, red dot sights, all of which carry a one (1) year limited warranty.
- Warranty includes parts and repair of any factory defect of material or workmanship. A copy of your original sales receipt is required.
- Include with your product a detailed letter explaining the nature of the problem. Be sure to indicate your name, address and telephone number.
- In the event of a non-warranty repair, you will receive an estimate prior to any work being done. It is the customers' responsibility to ensure the safe return of any goods. We recommend you use a method of shipping that provides you with a tracking number and insurance options. HAWKE SPORT OPTICS IS NOT LIABLE FOR ANY DAMAGED, LOST OR STOLEN MERCHANDISE DURING SHIPPING.

WARRANTY EXCLUSIONS:

WARRANTY ONLY APPLIES TO DEFECTS THAT OCCUR WITHIN NORMAL USE OF THE PRODUCT. WARRANTY SPECIFICALLY EXCLUDES PRODUCTS UNDER THE FOLLOWING CONDITIONS:

- Used in a manner other than specified in the operations manual.
- Not properly maintained in compliance with handling instructions.
- Misused, neglected or tampered.
- Altered or repaired, or evidence of attempt of alterations or repairs by persons other than a certified Hawke Sport Optics technician.

WARRANTY SPECIFICALLY EXCLUDES THE FOLLOWING AREAS OF PRODUCTS:

- Windage and elevation caps
- Lens cover and sunshades
- Maintenance and cleaning

Should Hawke Sport Optics choose to replace the product and the product is no longer available at the time warranty service is required, a substitution of similar performance and equal value will be made.

To return a Hawke Sport Optics product for repair, replacement or refund, ship to:

**Hawke Sport Optics
6015 Highview Drive Suite G
Fort Wayne, Indiana 46818**

Please contact our office at 877-429-5347 prior to returning any product.

Hawke Sport Optics warrants this product to be free of original defects in material and workmanship. This warranty is not transferable and as such, is limited to the original purchaser. This warranty applies only to goods purchased in the United States. At its option, Hawke will repair or replace this product without charge for parts and labor upon an inspection by Hawke Sport Optics that the product does not indicate a defect caused by tampering or disassembly or any other warranty exclusion as listed within this returns policy. In the event of a non-warranty repair, you will receive an estimate prior to any work being done.

THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. HAWKE SPORT OPTICS MAKES NO IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS (FOR A PARTICULAR PURPOSE). THE SOLE REMEDY PROVIDED IN THIS WARRANTY IS REPAIR OR REPLACEMENT OF THE PRODUCT.